

# SHIYAS RS

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## PROFESSIONAL SUMMARY

I am a passionate digital marketing expert with a strong foundation in SEO, social media, and content marketing complemented by technical expertise in mobile repair and maintenance. Leveraging comprehensive knowledge of the latest mobile technologies and trends. I aim to contribute my expertise to drive revenue growth, equipped with the latest tools and techniques to drive online success. Eager to apply my skills and knowledge to help businesses thrive in digital landscape.

## WORK EXPERIENCE

### **Sales Executive – Lenovo Authorized Service Centre.**

Location: Kodungallur, Thrissur, Kerala .

Service duration: 15.02.2018- 25.04.2020

- Provided exceptional technical support and troubleshooting assistance to customers seeking repairs or assistance with Lenovo products.
- Conducted thorough inspections, repairs, and component replacement in adherence to Lenovo's quality standards and service protocol.

### **Service Technician –**

#### **Honor & Motorola Authorized Service Centre**

Location: Kodungallur, Thrissur, Kerala

Service duration: 30.05.2020- 3.02.2021

- Performed repairs, component replacements, and system upgrades in adherence service guidelines, ensuring high- quality service delivery.

### **Sales Executive –**

Location: Al Ain, United Arab Emirates

Service Duration:10.02.2021- Present

Sales management and services at Furniture Showroom

## EDUCATION

### **Digital Marketing-**

Pursuing (2025) from Skillmount

### **Diploma in Mobile Repairing-**

Status : Qualified Passed out

Year: 2018

### **Senior Secondary Education-**

Passed out Year: 2017

Stream: Commerce Grade:

75%

## SKILLS

- Sales Techniques and methodologies as consultant selling, relationship building.
- Communications and negotiation skills.
- Time management and organization.
- Adaptability and Flexibility.
- Networking skills and Collaboration • Goal Setting and achievement.

**LANGUAGES – English, Arabic , Hindi, Malayalam**